Te Poari ā-Rohe o Waitākere Ranges Te Rīpoata ā-Tau 2019/2020

Waitākere Ranges Local Board

Annual Report 2019/2020









Mihi

Noho mai rā Tāmaki Makaurau. moana waipiata, maunga kākāriki. Mai i ngā wai kaukau o ngā tūpuna, ki ngā puke kawe i ngā reo o te tini, Tū ana he maunga, takoto ana he raorao, heke ana he awaawa. Ko ō wahapū te ataahua, ō tāhuna te mahora, te taiao e whītiki nei i a koe he taonga tuku iho. Tiakina kia meinga tonu ai koe ko 'te tāone taioreore nui o te ao, manakohia e te iwi pūmanawa'. Tāmaki Mākaurau tirohia te pae tawhiti he whakairinga tūmanako mō ngā uri whakaheke ō āpōpō, te toka herenga mō te hunga ka takahi ake mā ō tomokanga, te piriti e whakawhiti ai tō iwi ki ngā huarahi o te ora. Tāmaki Mākaurau e toro whakamua, hīkina te mānuka. Tērā te rangi me te whenua te tūtaki. Maranga me te rā, he mahi māu me tīmata, ka nunumi ana ki te pō, whakatārewahia ō moemoeā ki ngā whetū. Ko te oranga mutunga mōu kei tua i te taumata moana. Tūwherahia ō ringa, kūmea mai ki tō uma. Tāmaki Makaurau he tāone ūmanga kurupounamu koe; tukua tō rongo kia rere i te ao.

Tāmaki Makaurau who bestrides shimmering seas, and verdant mountains. From the bathing waters of our forebears, and hills that echo with voices that acclaim. Your mountains stand lofty, your valleys spread from them and your streams run freely. Your harbours are majestic, your beaches widespread, the environment that surrounds you is a legacy. Take care of it so that you will always be known as 'the world-class city where talent wants to be'. Tāmaki Makaurau looking to the future, repository of our hopes for generations to come, anchor stone for those who venture through your gateway, and the bridge that connects your citizens to life. Tāmaki Makaurau moving on, accepting all challenges. Where even heaven and earth might meet. Rise with the sun as there is work to be done and when evening comes, allow your dreams to glide among the stars. Perpetual health and growth is beyond the horizon of cresting waves. Open your arms and pull them to your embrace. Tāmaki Makaurau, you are a city

where valued business and enterprise thrives;

let your good name traverse the world.

He kōrero mō tēnei rīpoata

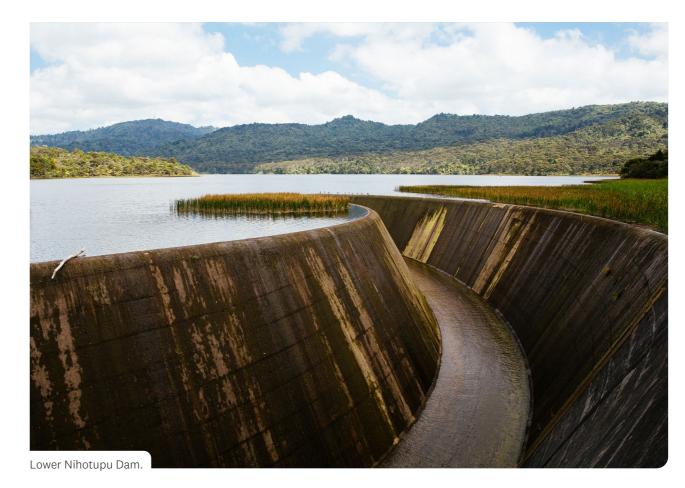
About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Waitākere Ranges Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10year Budget 2018-2028) and the Waitākere Ranges Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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On the cover:

He kōrero mai i te heamana

From the chairperson



Kia ora kautou katoa.

The last four months of FY20 turned out to be very different to what any of us had imagined. While the unfolding COVID-19 situation did affect whether some projects and activities could be delivered, we were fortunate in our local area that much of our work programme had already progressed to a good stage.

Open Studios Waitākere was a successful event and is being planned again for 2020.

In the Waitākere Ranges Heritage Area, a community restoration coordinator has been appointed by Pest Free Waitākere Ranges. The coordinator's role includes supporting, resourcing and connecting community ecological restoration projects for all of our local board area.

2019/2020 was also year five of the Our Backyard Waitākere weed action project. This is now being enhanced by complementary regional funding of \$100,000 co-funded from the natural environment targeted rate budget, which means that the local board investment in this project can go much further. Last year the project was extended into Karekare and Anawhata, and ginger also became a target weed for control.

With a lot of community activities originally planned for the summer months, our Glen Eden activation programme was directly affected by the pandemic shutdown. But thankfully we are back to a fairly normal situation and these various activations will complement larger events in the town centre and wider area. Events include the Christmas Festival, Wheels Out West, Waitangi at Hoani Waititi, and Ahi Kaa. We are hoping that Ethkick 2020, which we also support, will go ahead in March 2021.

It is important at this unusual time that our community is brought together. Glen Eden improvement continues to be a priority for us, but following the emergency budget, our plan to create a civic heart to Glen Eden town centre has been deferred. This is disappointing, as we had intended in FY20 to prepare the business case for the project. We will look at what complementary activities we can fund in the meantime.

Ngā mihi,

Greg Presland

Chairperson, Waitākere Ranges Local Board

Te Poari ā-Rohe o Waitākere

Waitākere Ranges Local Board



Your board

(L to R) Mark Allen, Greg Presland (Chairperson), Michelle Clayton, Saffron Toms (Deputy Chairperson), Ken Tuner, Sandra Coney.



39 Glenmall Place, Glen Eden



Open Monday-Friday, 8.30am-5pm Closed Saturday, Sunday and public holidays



Auckland Council Private Bag 92300, Auckland 1142



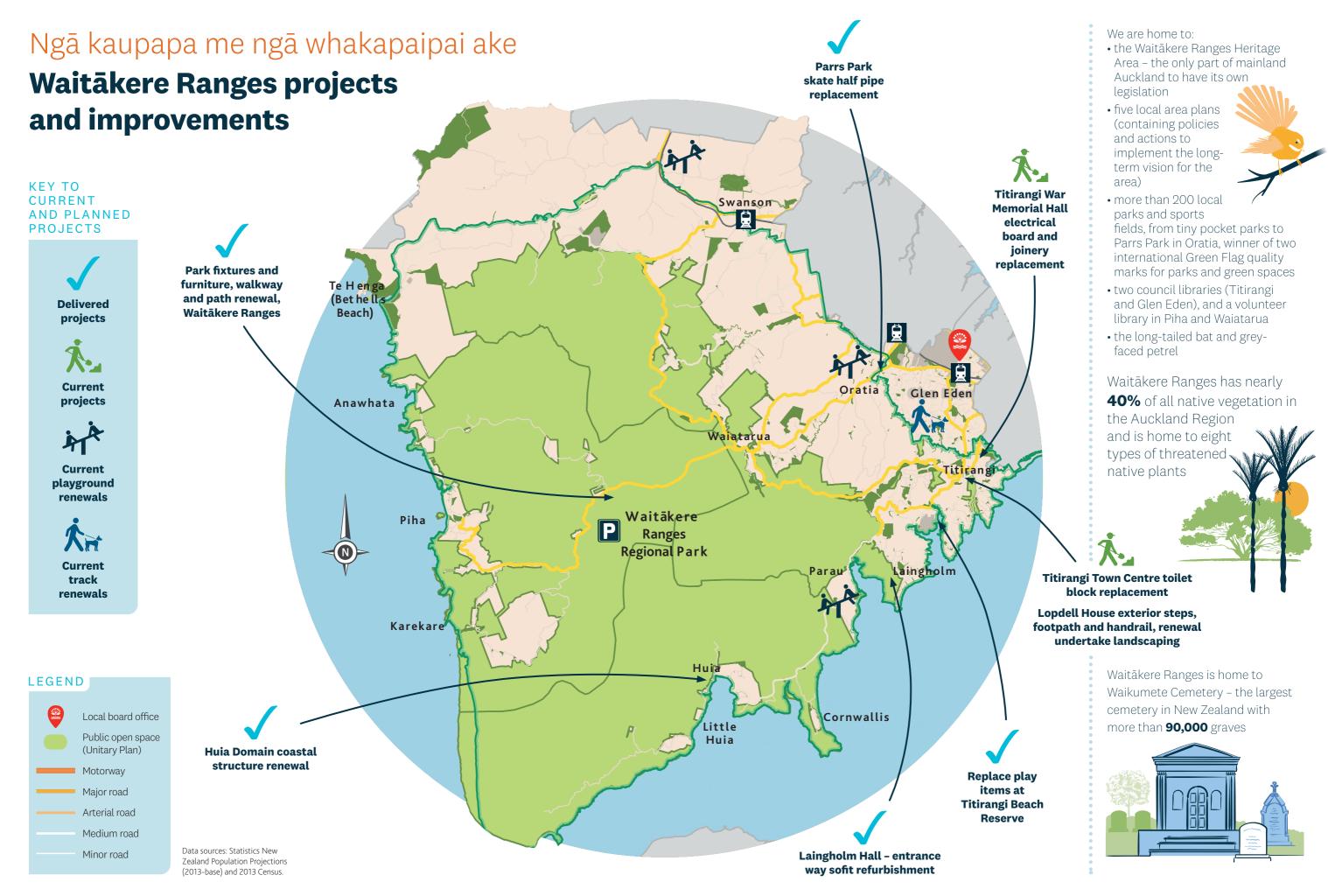
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Highlights during the year included completion of walkways and footpaths renewals at the following sites: Ceramco Park,

Piha Domain, Seaview Walkway, Tinopai Park and Swanson Station Park. In ongoing and regular business, carparks were

Local Community Services

renewed at Karekare Reserve and Bethells Beach.

Tā mātou pūrongo whakahaere mahi

Our performance report

car periormanes report	An Open Studios event to promote the local creative economy was held in November 2019, and the Going West Readers and											
Achieved Target has been met or exceeded Target has not been met by a slim margin (+/-2%) Not achieved Target not achieved		ed by COVID-19 burably / unfavourably COVID-19		An Open Studios event to promote the local creative economy was held in November 2019, and the Going West R Writers Festival received a significant grant. The Kauri Karnival was held at Parrs Park, and funding continued for t Waitākere Contemporary Gallery to operate as a destination arts facility.								
→ Progress made												
Result improved from prior-year result No change from prior-year result Not improved from prior-year result		Results year-on- target year change		2020 2020 Target Result		2018	How did we perform					
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities												
Percentage of Aucklanders that feel their local town centre is safe – day time	•	•	76%	68%	79%	79%	The perception of safety in the town centre is strongly influenced by the presence of people begging, the occurrence of anti-social activities, and local responses on social media. The local board continues to fund the lease and operation of He Wāhi Mahitahi – the Glen Eden Hub as a co-location space that supports the operations of the community constable and safety volunteer patrol groups. The local board also funds a programme of activations of public spaces which unfortunately was disrupted by the COVID-19 lockdown.					
Percentage of Aucklanders that feel their local town centre is safe – night time	•	^	26%	32%	30%	28%						
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities												
The percentage of Empowered Communities activities that are community led ¹	•	^	40%	85%	83%	New Measure	The community-led practice is championed through activities such as the work with Piha and Karekare communities on their resilience plans, supporting Te Kura Kaupapa Māori o Hoani Waititi marae's pilot environmental and design programmes, or workshops with local residents to co-create the Glen Eden activation programme.					
The percentage of Empowered Communities activities that build capacity and capability	•	•	35%	69%	90%	New Measure	A large proportion of activities have a capacity building component. This takes place through mentoring and working alongside community leaders, providing opportunities for more formal training through Community Waitākere's programmes, and supporting groups to run community workshops or engagement processes. However COVID-19 and associated lockdown significantly impacted the delivery of some activities. An improved method of data collection has also had an impact on the results.					
We fund, enable and deliver arts and culture experiences that enhance identity and connect people	ı											
The percentage of arts, and culture programmes, grants and activities that are community led ¹	•	~	85%	99%	100%	New Measure						
We fund, enable and deliver community events and experiences that enhance identity and connect people												
The number of attendees at council-led community events	•	~	2,100	1,500*	2,800	New Measure	The Movies in Parks event recorded lower than expected attendance possibly due to the film selection. The Kauri Karnival event was held in March 2020 and with increasing community concerns over COVID-19 resulted in a lower than expected attendance. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.					
The percentage of attendees satisfied with a nominated local community event		~	70%	69%	83%	New Measure	Feedback from the Kauri Karnival indicated a desire for more activities, stalls, and food options. Improvements in these areas would be likely to increase the level of attendee satisfaction.					
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection	1											
The number of participants in activities at art facilities, community centres and hire venues	•	~	303,857	215,669*	297,953	New Measure	Community venues were closed due to COVID-19 from 23 March through to 18 May. A staggered opening approach was implemented with reduced capacities until Alert Level 1. Stats are still pending for Hoani Waititi.					
The percentage of art facilities, community centres and hire venues network that is community led	•	_	86%	86%	86%	New Measure						

Local Community Services measures cont'd over

Local Community Services cont'd

We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life									
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	•	~	140,000	91,673*	116,647	New Measure	PC and Wi-Fi sessions are in continuous decline, libraries closure for about 9-11 weeks in response to the COVID-19 pandemic has further impacted the trend.		
The number of visits to library facilities	•	~	270,000	241,303*	309,910	New Measure	Visits to Waitākere Ranges libraries were on track to reach the annual target until libraries were closed for about 9-11 weeks due to the COVID-19 pandemic.		
Percentage of customers satisfied with the quality of library service delivery ¹	•	^	85%	97%	96%	90%	The overall satisfaction rating of libraries in the Waitākere Ranges Local Board is one of the highest in Auckland.		
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often									
The percentage of park visitors who are satisfied with the overall quality of sportsfields ¹	•	^	73%	85%	81%	New Measure			
We provide safe and accessible parks, reserves, and beaches									
The percentage of users who are satisfied with the overall quality of local parks	•	^	73%	74%	70%	New Measure			
The percentage of residents who visited a local park in the last 12 months	•	~	86%	74%	79%	84%	While under target, this result shows the importance Aucklanders place on local parks. We are rolling out Connect with Nature programmes to connect Aucklanders to nature and activate our local parks.		
We showcase Auckland's Māori identity and vibrant Māori culture									
The percentage of local programmes, grants and activities that respond to Māori aspirations	•	~	11.0%	21.5%	26.5%	New Measure	A pleasing result largely attributable to community empowerment projects focusing on rangatahi development, the successful resourcing of the Māori Broker for West Auckland and an increasing focus on Maori responsive arts activities such as Matariki.		

^{1.} The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

Local Environmental Management

The Waitākere Weed Action Project expanded from Piha and Huia through to Anawhata and Karekare. The Local Board was able to continue funding community weed bins; now delivered by community groups. A co-ordinator role was been

established, working with the Pest Free Waitākere Alliance, and will focus on supporting, resourcing and connecting community ecological restoration across the Waitākere Ranges local board area.

	Results against target	Year-on- year change	2020 Target	2020 Result	2019	2018	How did we perform			
We manage Auckland's natural environment										
The proportion of local programmes that deliver intended environmental actions and/or outcomes	•	^	90.0%	86.7%	85.7%	93.3%	We successfully delivered 13 of 15 environmental projects for Waitākere Ranges. Other projects such as the Manukau Harbour Forum were not fully delivered, but will continue in 2020/2021.			

Local Planning and Development

Te Kura Kaupapa o Hoani Waititi Marae benefited from landscape design expertise from Māori professionals, partly funded from the local board to develop a groundbreaking youth vocational pathway programme in design and we

continued our support and engagement with Glen Eden business association.	against			2020 Result	2019 2018		How did we perform			
We help attract investment, businesses and a skilled workforce to Auckland										
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	•	_	100%	100%	100%	100%	The Glen Eden Business Association has complied with its BID Policy obligations.			

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

About 40 neighbours from Te Ahuahu and Log Race Road, Piha enjoyed a get together to celebrate Neighbours Day on Sunday 7 June 2020.

Rugged up against the cold, they enjoyed meeting neighbours and hearing about their efforts as part of Pest Free Piha.

Neighbours Day events are supported with small grants by the Waitākere Ranges Local Board.



Te āhuatanga ā-rohe

Local flavour

Change starts with community - Glen Eden upcycling workshops

If COVID-19 taught us anything, it's that resilience lies at grassroots within our community

It's a lesson that became practical for the people of Glen Eden when the Waitākere Ranges Local Board funded a number of upcycling workshops in the area.

The Re-Creators, which ran the workshops, is an upcycling collective that offers upcycled products and provides workshops in different communities. They work together to address the rapidly growing waste crisis New Zealand currently faces after China banned waste imports.

"Creative upcycling (taking a boring item and creatively turning it into something special) helps people feel a sense of practical accomplishment through skills-based crafting," says The Re-Creators founder, Ger Tew.

"The board funded several upcycling workshops for Glen Eden residents, with workshops for adults including woodwork and power tools, wooden furniture restoration and DIY potions and lotions.

"For families with younger children, we ran after-school upcycled art, woodwork for families, and a Matariki themed art class.

"Learning the skills of woodwork, restoration, design, sewing and weaving – but to name a few – is a way to empower our communities to learn to make for themselves and save money," she says.

"The world needs to develop new strategies and ways of thinking and learning around sustainability. There is no clear linear solution to solving climate change, the practice of reusing and recycling is not enough to reduce the amount of waste that ends up in landfill and our oceans as they each have limitations.

"Climate change demands simultaneous solutions that work together to change societal behavior and approaches of living our everyday life, which is why we need to think holistically about climate change solutions, offering solutions that make it easier for people to make valuable contributions every day.

"We see a simple equation moving forward to enabling our community to earn a living while being sustainably focused. The community in Glen Eden fully embraced that and showed just how ready they are for that approach to become commonplace," she says.



Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,122	11,122	10,890
Targeted rates		92	92	167
Subsidies and grants for operating purposes		7	6	6
Fees and charges		121	85	78
Local authorities fuel tax, fines, infringement fees and other receipts		637	343	343
Total operating funding		11,979	11,648	11,484
Applications of operating funding:				
Payments to staff and suppliers	1	10,427	9,518	9,396
Finance costs		525	525	307
Internal charges and overheads applied		1,587	1,587	1,764
Other operating funding applications		0	0	0
Total applications of operating funding		12,539	11,630	11,467
Surplus (deficit) of operating funding		(561)	18	17
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	1,647	4,218	3,059
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		1,647	4,218	3,059
Application of capital funding:				
Capital expenditure:				
to meet additional demand		62	482	36
to improve the level of service		91	812	608
to replace existing assets		933	2,941	2,431
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	1,086	4,236	3,076
Surplus (deficit) of capital funding		561	(18)	(17)
Funding balance		0	0	0

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

- 1. Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and sports fields. Areas of significant spend were streetscaping services and the maintenance of Parrs Park sports field.
- 2. The increase in debt was below plan primarily due to lower than anticipated capital expenditure which reduced the need for additional debt.
- 3. Capital expenditure was below plan due to:
- The deferral of non-essential projects in response to the financial impact of the COVID-19 pandemic. This included deferral of the renewal of park roading and car park at Huia Domain.
- The delivery of some local discretionary projects being deferred to later years as suitable projects were yet to be identified.



^{**}Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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